On the Value of ML Models

Workshop on Human and Machine Decisions @ NeurIPS 2021

Fabio Casati, Pierre-André Noël Element AI, a ServiceNow company Jie Yang TU Delft

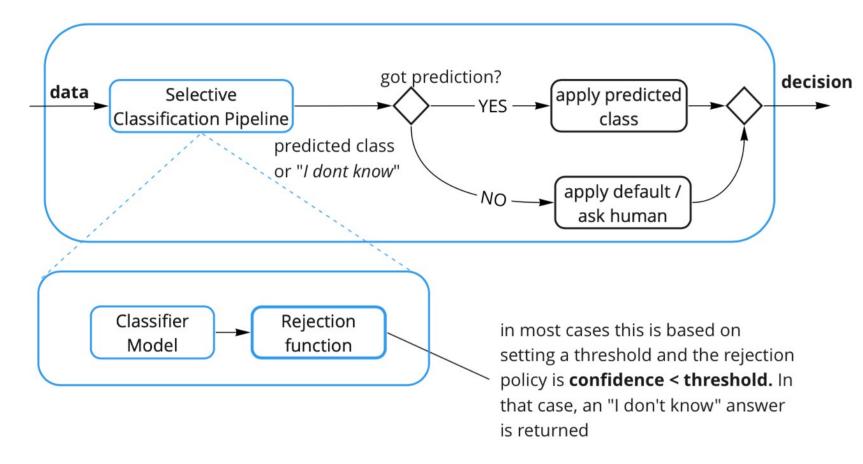






ML is applied in a selective fashion

- In practice, **ML models are almost always used as selective models**: a default, safe outcome is selected when the ML prediction is rejected.
- Selectivity is often implemented by filtering based on a confidence threshold.
- So, predictions can be **correct** or **wrong**, or the prediction workflow **abstains**, that is, the prediction is rejected.
- This is the rule, not the exception. And it comes with massive theoretical and practical consequences.

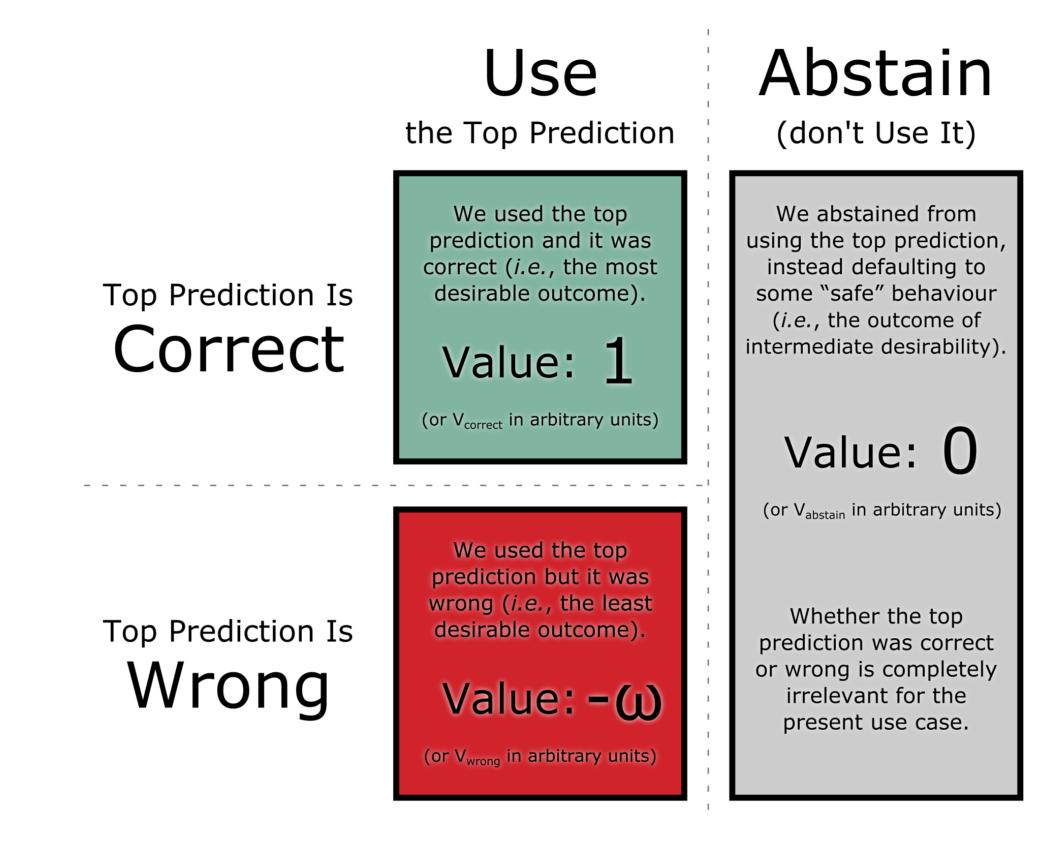


Value, not Accuracy

- Commonly used measures such as accuracy, F1, true positives, and AUC can be misleading: What matters is a notion of *value*, which depends on the "utility" of correct predictions, wrong predictions, and rejections,
- On the one hand this is obvious. On the other, this is constantly overlooked both in research and in practice.
- While the full diversity/complexity of real use cases cannot be accounted for by research benchmarks, value-estimating metrics may be designed to capture high-level commonalities among classes of real use cases.

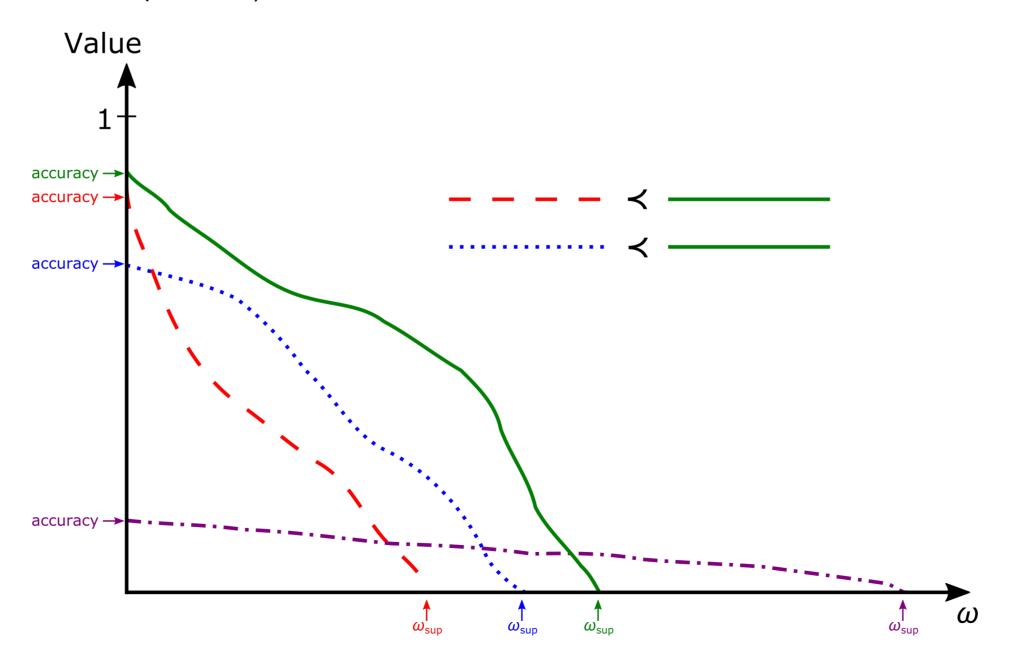
On Learning and Confidence Distributions

- The ability of a model to provide meaningful confidence measures—and of a deployment to use the right threshold—is central to value.
- Using a validation dataset representative of the use case, we can maximize
 the model value by tuning the rejection function so that even models with
 arbitrarily low accuracy bring better or equal value than no model.
- Calibration does not affect value if the rejection threshold is tuned with a validation dataset. Also, commonly used measures of calibration (such as ECE) may be misleading.
- Learning does not mean better accuracy or better calibration. Given a
 calibrated model, its value can be increased without altering its prediction
 (and thus its accuracy) by *learning* a confidence distribution that is more
 discriminating.
- Such concerns are not part of the main ML research narrative. We argue that they should, and that benchmarks should aim to account for them.



Above: We assume that the value derived from a model's prediction may only depend on which of these three cases occurs. Three arbitrary values may be ascribed to each of these cases, but a change of variable takes this down to a single parameter, ω , determining the cost of making a ω rong prediction in terms of the value of a correct one.

Below: Each curve traces the value of a *fictious* model as a function of ω . Like ROC curves, a model whose value is everywhere above another one's is strictly "better" for all use cases. We argue for this kind of plot (and/or derived quantities) to be used in benchmarks.



Mathematical Details

- Traditional classifier $\mathbf{f}: X \to [0,1]^C$.
 - Predicted class $\operatorname{argmax}_i f_i(\mathbf{x}) \in \{1, \dots, C\}.$
 - Confidence $\max_i f_i(\mathbf{x}) \in [0, 1]$.
- Abstaining classifier $g: X \mapsto \{0, 1, \cdots, C\}$.
 - Predicted class $g(\mathbf{x}) \in \{0, 1, \dots, C\}$, 0 means "abstain".
 - No access to any confidence score.
- Common approach in applications: apply threshold t.

$$g_{\mathbf{f},t}(\mathbf{x}) = \begin{cases} \underset{i \in \{1, \dots, C\}}{\operatorname{argmax}} f_i(\mathbf{x}) & \text{if } \underset{i \in \{1, \dots, C\}}{\operatorname{max}} f_i(\mathbf{x}) \ge t, \\ 0 & \text{otherwise.} \end{cases}$$

- Given a dataset \mathfrak{D} and an abstaining classifier g, we may count that model's total number N_{correct} of correct predictions, N_{abstain} of abstentions, and N_{wrong} of incorrect predictions.
- Suppose that we know $\mathfrak{U} = (V_{\text{correct}}, V_{\text{abstain}}, V_{\text{wrong}})$ for a given use case such that the total value (in dollars or any other utility unit) provided by an abstaining classifier g for a dataset \mathfrak{D} is

$$V(g, \mathfrak{U}, \mathfrak{D}) = V_{\text{correct}} \cdot N_{\text{correct}} + V_{\text{abstain}} \cdot N_{\text{abstain}} + V_{\text{wrong}} \cdot N_{\text{wrong}}$$

• We define the change of variables

$$\mathcal{V}(g,\omega,\mathfrak{D}) = \frac{V(g,\mathfrak{U},\mathfrak{D}) - V_{\text{abstain}}}{|\mathfrak{D}|(V_{\text{correct}} - V_{\text{abstain}})} \quad \text{where} \quad \omega = \frac{V_{\text{abstain}} - V_{\text{wrong}}}{V_{\text{correct}} - V_{\text{abstain}}}$$

• If $V_{\rm wrong} < V_{\rm abstain} < V_{\rm correct}$, then $\omega > 0$ and the dimensionless value is

$$\mathcal{V}(g, \omega, \mathfrak{D}) = \frac{N_{\text{correct}} - \omega N_{\text{wrong}}}{N_{\text{correct}} + N_{\text{abstain}} + N_{\text{wrong}}}$$
.

• ω -aware: given traditional classifier \mathbf{f} and validation dataset \mathfrak{D}' , the optimal threshold for a fixed ω is

$$t_{\omega} = \operatorname*{argmax}_{t \in \mathbb{R}} \mathcal{V}(g_{\mathbf{f},t}, \omega, \mathfrak{D}')$$
.

- Calibrated: if \mathbf{f}^{cal} returns confidence c, then probability c to be correct.
 - Calibration doesn't affect value: if \mathbf{f}^{cal} obtained from \mathbf{f} using monotonously increasing function $\widetilde{c}:[0,1]\to[0,1]$ on its confidence, then same optimal value at threshold $t_{\omega}^{\text{cal}}=\widetilde{c}(t_{\omega})$.
 - Calibration grounds threshold: if $\rho:[0,1]\to\mathbb{R}_{\geq 0}$ is PDF for confidence of $\mathbf{f}^{\mathrm{cal}}$ in \mathfrak{D}' , then $t_{\omega}^{\mathrm{cal}}=\omega/(\omega+1)$ maximizes

$$\mathcal{V}(g_{\mathbf{f}^{\mathrm{cal}},t},\omega,\mathfrak{D}') = \int_{t}^{1} \left[c - \omega(1-c)\right] \rho(c) \,\mathrm{d}c$$
.

- Trivial: "better" model by moving mass in $\rho(c)$ to higher confidence.
 - This operation increases the accuracy $\int_0^1 c \, \rho(c) \, dc$.
- Less trivial: "better" model by moving mass both up and down.
 - Increase discrimination $\int_0^1 (\frac{1}{2} c)^2 \rho(c) dc$ with same accuracy.
 - Intuition: make value curve fall more slowly.